

LEARNING OBJECTIVES

9-9-21

PERFORMANCE GAP/ ACTIVITY NEED: As the 20th anniversary of the 9/11/01 attack on the World Trade Center approaches, we pause to remember all those who died in the attack, as well as those who died in the attack on the Pentagon, and on United Airlines Flight 93. We also honor those first responders and emergency medical personnel who risked their lives to save others. The ED at

NYP-Lower Manhattan Hospital was 5 blocks from the WTC. The response to the 9/11 mass casualty event challenged conventional teaching on disaster management and preparedness. Dr. Antonio Dajer shares his first-hand account of 9/11, the aftermath, and how we can better prepare for mass casualty events and their aftermath.

DESIRED OUTCOMES: At the end of the activity, attendees will be able to:

- rapidly deploy hospital disaster response staff and systems.
- coordinate local and regional disaster management.
- incorporate the mechanics of effective preparedness drills

LEARNERS: all clinicians

DESIRABLE PHYSICIAN ATTRIBUTES: provide patient-centered care, incorporate quality improvement